

A Survey Form

Thank you so much for having had a good communication with us. We really appreciate you to get your opinions for following topics:

Client Name:Individuals

1. What kind of services have you asked to our office?
Income tax return refund for 2 years, Filing individual tax return
2. Aside from personal tax return, what kind of services would you like to consult with us in the future?
(Ex. Management consulting, Life insurance, Finance etc.)
I cannot think of any for the time being.
3. How were you dissatisfied with the previous CPA?
Very dissatisfied. In my opinion he is not professional at all. He did not return any of my email until I chased for a few times.
4. What points would you like to put the largest importance on choosing your CPA? : (a)Character
(b)Number of visiting your office (c)Fee
(d)Other topics(if any)
Fee is one, and what's also important is having a sense of responsibility when working on clients' tax issue.

Again, thank you so much for showing your idea this time. This information might be disclosed in our HP to improve our service from now on.